



# PERFORMANCE AGREEMENT

2020/2021

Greater Letaba Municipality herein represented by

DR KHATHUTSHELO INNOCENT SIROVHA

in his capacity as the Municipal Manager (hereinafter referred to as  
the Employer or Supervisor)

and

MATIMBA EUGEN MALUNGANA

employee of the Municipality (hereinafter referred to as the  
Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

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## **1. Introduction**

- 1.1 The Employer has entered a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 This agreement does not at all replace the Employment Contract signed between the parties.
- 1.4 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.5 The Parties wish to ensure that there is compliance with Sections 57 (4A), 57 (4B) and 57 (5) of the Systems Act.

## **2. Purpose of this Agreement**

The purpose of this Agreement is to:

- 2.2 Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Act as well as the employment contract entered between the parties
- 2.3 Specify objectives in terms of the key performance indicators and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality
- 2.4 Specify accountabilities as set out in a Performance Plan, which forms an Annexure to the Performance Agreement
- 2.5 Monitor and measure performance against set targeted outputs
- 2.6 Use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his job
- 2.7 In the event of outstanding performance, to appropriately reward the employee
- 2.8 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery

## **3. Commencement and duration**

- 3.1 This Agreement will commence on 1 July 2020 and will remain in force until 30 June 2021 (provided the employment contract signed with the employer is still in force) thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof
- 3.2 The parties will review the provisions of this Agreement during June each year

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- 3.3 The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than one month after the beginning of each successive financial year
- 3.4 This Agreement will **automatically terminate** on termination of the Employee's contract of employment for any reason
- 3.5 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon
- 3.6 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or Council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised

#### **4. Performance Objectives**

- 4.1. The Performance Plan (Annexure A) sets out-
  - 4.1.1. Key Performance Areas that the employee should focus on
  - 4.1.2. Core competencies required from employees
  - 4.1.3. The performance objectives, key performance indicators, projects and targets that must be met by the Employee
  - 4.1.4. The time frames within which those performance objectives and targets must be met
- 4.2. The performance objectives, key performance indicators and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include strategic objectives; key performance indicators, targets, projects and activities that may include dates and weightings. A description of these elements follows:
  - 4.2.1. The strategic objectives describe the strategic intent of the organisation that needs to be achieved
  - 4.2.2. The performance indicators provide the measurement on how a strategic objective needs to be achieved
  - 4.2.3. The target dates describe the timeframe in which the work must be achieved
  - 4.2.4. The weightings show the relative importance of the key performance areas, key objectives, key performance indicators to each other
  - 4.2.5. The activities are the actions to be achieved within a project

#### **5. Performance Management System**

- 5.1. The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required
- 5.3. The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee

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- 5.4. The Employee undertakes to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework
- 5.5. The criteria upon which the performance of the Employee shall be assessed shall consist of two components, Key Performance Areas and core Competency Requirements, both of which shall be contained in the Performance Agreement.
- 5.5.1. The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Competency Requirements (CCRs) respectively.
- 5.5.2. KPA's covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 5.5.3. Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.5.4. The Employee's assessment will be based on his performance in terms of the key performance indicator outputs / outcomes identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

<b>Key Performance Areas</b>	<b>Weighting</b>
Municipal Transformation and Organisational Development	20
Basic Service Delivery and Infrastructure	40
Local Economic Development (LED)	10
Municipal Financial Viability and Management	20
Good Governance and Public Participation	10

- 5.6. Manager's responsibilities are also directed in terms of the abovementioned key performance areas. In the case of managers directly accountable to the Municipal Manager, other key performance areas related to the functional area of the relevant manager can be added subject to negotiation between the municipal manager and the relevant manager
- 5.7. The CCRs will make up the other 20% of the Employee's assessment score. CCRs that are deemed to be most critical for the Employee's specific job should be selected (✓) from the list below as agreed to between the Employer and Employee. Three of the CCRs are compulsory for Municipal Managers:

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	Weighting
Strategic Capability and Leadership	15
Programme and Project Management	10
Financial Management	10
Change Management	5
Knowledge Management	5
Service Delivery Innovation	10
Problem Solving and Analysis	5
People and Diversity Management	5
Client Orientation and Customer Focus	10
Communication	10
Accountability and Ethical Conduct	15
<b>Total:</b>	<b>100</b>

## 6. Evaluating Performance

6.1. The Performance Plan (Annexure A) to this Agreement sets out:

- 6.1.1. The standards and procedures for evaluating the Employee's performance
- 6.1.2. The intervals for the evaluation of the Employee's performance

6.2. Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force

6.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames

6.4. The Employee's performance will be measured in terms of contributions to the strategic objectives and strategies set out in the Employer's IDP

6.5. The Annual performance appraisal will involve:

- 6.5.1. Assessment of the achievement of results as outlined in the Performance Plan
  - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA
  - (b) Values on actual performance are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and converted to the 1-5-point scale. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a

chance to motivate for higher scores. The panel members have a chance to ask questions regarding

- (c) The final scores are converted to % Performance by making use of DPLG Performance Assessment Rating Calculator

#### 6.5.2. Assessment of the CCRs

- (a) Each CCR should be assessed according to the extent to which the specified standards have been met
- (b) An indicative rating on the five-point scale should be provided for each CCR
- (c) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score
- (d) The score is translated to a final CCR percentage through DPLG Performance Assessment Rating Calculator (refer to paragraph 6.5.1)

#### 6.5.3. Overall rating

An overall rating is calculated by using the Performance Assessment Rating Calculator whereby a weighting of 80% is applied to KPA performance and a weighting of 20% to CCR's.

6.6. The assessment of the performance of the Employee by panel members will be based on the following rating scale for KPA's and CCRs:

The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:				
5	4	3	2	1
<b>Outstanding Performance</b>	<b>Performance Significantly Above Expectations</b>	<b>Fully Effective</b>	<b>Not Fully Effective</b>	<b>Unacceptable Performance</b>
Performance far exceeds the standard expected of an employee at this level.	Performance is significantly higher than the standard expected in the job.	Performance fully meets the standards expected in all areas of the job.	Performance is below the standard required for the job in key areas.	Performance does not meet the standard expected for the job.

6.7. For purposes of evaluating the annual performance of the Director Technical Services, an evaluation panel constituted of the following persons must be established –

- 6.7.1. Municipal Manager
- 6.7.2. Chairperson of the Performance Audit Committee or a member of the Performance Audit Committee in the absence of the Chairperson of the Performance Audit Committee;
- 6.7.3. Member of the Executive Committee
- 6.7.4. Municipal manager from another municipality; and

6.7.5. The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

## **7. Schedule for Performance Reviews**

7.1. The performance of each Employee in relation to his Performance Agreement shall be reviewed within the month following the quarters as indicated with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

- First quarter: July – September 2020
- Second quarter: October – December 2020
- Third quarter: January – March 2021
- Fourth quarter: April – June 2021

7.2. The Employer shall keep a record of the mid-year review and annual assessment meetings

7.3. Performance feedback shall be based on the Employer's assessment of the Employee's performance

7.4. The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made

7.5. The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended. In that case the Employee will be fully consulted before any such change is made

## **8. Developmental Requirements**

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

## **9. Obligations of the Employer**

The Employer shall:

- 9.1. Create an enabling environment to facilitate effective performance by the employee
- 9.2. Provide access to skills development and capacity building opportunities
- 9.3. Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee
- 9.4. On the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of this Agreement
- 9.5. Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement

## **10. Consultation**

- 10.1. The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others –

- 10.1.1. A direct effect on the performance of any of the Employee's functions
- 10.1.2. Commit the Employee to implement or to give effect to a decision made by the Employer
- 10.1.3. A substantial financial effect on the Employer
- 10.1.4. The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in as soon as is practicable to enable the Employee to take any necessary action without delay

## **11. Management of Evaluation Outcomes**

- 11.1. The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2. A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:

% Rating Over Performance %	% Rating Over Performance % Bonus
130 - 133.8	5%
133.9 – 137.6	6%
137.7 – 141.4	7%
141.5 - 145.2	8%
145.3 - 149	9%
150 – 153.4	10%
153.5 – 156.8	11%
156.9 – 160.2	12%
160.2 – 163.6	13%
163.7 – 167	14%

- 11.3. In the case of unacceptable performance, the Employer shall:
- 11.4. Provide systematic remedial or developmental support to assist the Employee to improve his performance
- 11.5. After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his duties

## **12. Dispute Resolution**

- 12.1. Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee whose decision shall be final and binding on both parties.

### 13. General

- 13.1. The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer
  - 13.2. Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments
  - 13.3. The performance assessment results of the **Director Technical Services** must be submitted to the MEC responsible for local government in the relevant province as well as the National Minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

Thus, done and signed at 1000 N. 3rd Street on this the 23 day of July 2020

**AS WITNESSES:**

W. D. Shabazz

EMPLOYEE

? W.S.C.

MATIMBA EUGEN MAJUNGANA

**AS WITNESSES:**

AS WITNESSES.



MUNICIPAL MANAGER

2. ~~REDACTED~~

Dr K. J. SIROVHA

K. T. S.



# PERSONAL DEVELOPMENT PLAN

2020/2021

Greater Letaba Municipality herein represented by

DR SIROVHA KHATHUTSHELO INNOCENT

in his capacity as the Municipal Manager (hereinafter referred to as  
the Employer or Supervisor)

and

MALUNGANA MATIMBA EUGEN

employee of the Municipality (hereinafter referred to as the  
Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

M.E

## **1. Introduction**

The Aim of the Personal Development Plan (PDP) is to ensure that Employees are skilled to meet Objectives as set out in the Performance Management Agreement as prescribed by legislation. Successful career path planning ensures competent employees for current and possible future positions. It therefore identifies, prioritise and implement training needs

Legislative needs taken into account comes from the Municipal Systems Act Guidelines: Generic senior management competency framework and occupational competency profiles, Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments' legislated competency requirements need also be taken into consideration during the PDP process.

## **2. Competency Modelling**

The purpose of this Agreement is to:

The DPLG has decided that a competency development model will consist of both managerial and occupational competencies:

- Managerial competencies should express those competencies which are generic of all management positions.
- Occupational competence refers to competencies which are job/function specific.

## **3. Compiling the personal development plan attached as the appendix**

The Municipal Manager, in consultation with the employee is to compile a Personal Development Plan. The PDP has 7 columns that need to be completed. Appendix A serves as the Action Plan for the PDP

### **3.1. Column 1: Skills/Performance GAP**

<b>1. Skills /Performance Gap (in order of priority)</b>	<b>2. Outcomes Expected (measurable indicators: quantity, quality and time frames)</b>	<b>3.Suggested training and / or development activity</b>	<b>4.Suggested mode Of delivery</b>	<b>5.Suggested Time Frames</b>	<b>6. Work opportunity created to practice skill / development area</b>	<b>7.Support Person</b>
E.g. 1. Appraise Performance of Managers	The manager will be able to enter into performance agreements with all managers reporting to him / her, appraise them against set criteria, within relevant time frames	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity created to practice skill / development area	7.Support Person

The identified training needs should be entered into column one. The following should be taken into consideration:

### **Organisational needs**

Strategic development priorities and competency requirements, in line with the municipality's strategic objectives. The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.

Specific competency gaps as identified during the probation period and performance appraisal of the employee.

### **Individual training needs that are job / career related.**

Prioritisation of the training needs [1 to ...] in column 1 should also be determined since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in the HR Plan, Personal Development Plans and the Workplace Skills Plan.

### **3.2. Column 2: Outcomes Expected**

1. Skills /Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person
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Consideration must be given to the outcomes expected in column 2 so that once the intervention is completed the impact it had can be measured against relevant output indicators.

### **3.3. Column 3: Suggested training**

1. Skills /Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person
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Training needs must be identified with due regard to cost effectiveness and listed in column 3.

The suggested mode of delivery refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. Mode of delivery consists of, amongst others, self-study, internal or external training provision; coaching and / or mentoring and exchange programmes.

#### 4. Column 4: Suggested mode of delivery

1. Skills /Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person
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Training must be conducted either in line with a recognised qualification from a tertiary institution or unit standards registered on the National Qualifications Framework (South African Qualifications Authority), which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine within the municipality whether unit standards have been developed regarding a specific outcome (and registered with the South African Qualifications Authority). Unit standards usually have measurable assessment criteria to determine achieved competency.

#### 5. Column 5: Suggested Timelines

1. Skills /Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person
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An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions. The suggested time frames enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and ensuring that the PDP is implemented systematically.

#### 6. Column 6: Work opportunity created to practice skill /development area

1. Skills /Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person
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This further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).

#### 7. Column 7: Support Person

1. Skills /Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person
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This identifies a support person that could act as coach or mentor with regard to the area of learning for the employee.

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Thus done and signed at Mafadi Kew on this the 23 day of July 2020

AS WITNESSES:

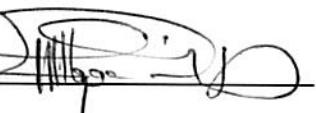
1. Malungana  

2. W.S.  




Mr. MALUNGANA M.E

AS WITNESSES:

1. Sirovha  
  
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2. W.S.  




MUNICIPAL MANAGER

DR.SIROVHA K.I

# Annexure A

## Performance Plan

### Greater Letaba Municipality



**01-07-2020 to 30-06-2021**

The **main parts** to this Performance Plan are:

1. Performance Plan Overview
2. Strategy Map
3. A statement about the *Purpose of the Position*;
4. A performance scorecard per Key Performance Area (KPI's), IDP Objectives, Performance Indicators (KPIs), Targets (quarterly), evidence required
5. A performance scorecard per Key Performance Area (Projects), IDP Objectives, Projects / Initiatives, Quarterly Deliverables, Evidence required
6. Competencies
7. Approval of Personal Performance Plan
8. Summary Scorecard
9. Rating Scales
10. Assessment Process

**Name:** Matimba Eugen Malungana  
**Position:** Director Technical Services  
**Accountable to:** Municipal Manager  
Dr.Khathutshelo Innocent Sirovha  
**Plan Period:** 01/07/2020 - 30/06/2021  
( Employment Contract supersedes this performance plan)

# Annexure A

## PERFORMANCE PLAN

### 1. Purpose

The performance plan defines the Council's expectations of the Technical Services Director performance agreement to which this document is attached and Section 57 (5) of the Municipal Systems

### 2. Objects of Local Government

The following objects of local government will inform the Technical Services Director's performance against set performance indicators:

- 2.1 Provide democratic and accountable government for local communities.
- 2.2 Ensure the provision of services to communities in a sustainable manner.
- 2.3 Promote social and economic development.
- 2.4 Promote a safe and healthy environment.
- 2.5 Encourage the involvement of communities and community organisations in the matters of local government.

### 3. Key Performance Areas

The following Key Performance Areas (Kpas) as outlined in the Local Government: Municipal Planning and Performance Management

Regulations (2001) inform the strategic objectives listed in the table below:

- |   |
|---|
| 3.1 Municipal Transformation and Organisational Development |
| 3.2 Infrastructure Development and Service Delivery         |
| 3.3 Local Economic Development (LED)                        |
| 3.4 Municipal Financial Viability and Management            |
| 3.5 Good Governance and Public Participation                |

### 4. Outcome 9

- 4.1 Implement a differentiated approach to municipal financing, planning and support
- 4.2 Improving access to basic services
- 4.3 Implementation of the Community Work Programme and Cooperative
- 4.4 Actions supportive of the human settlements outcome
- 4.5 Deepen democracy through a refined Ward Committee model
- 4.6 Administrative and financial capability

### 5. BSC Perspectives

The BSC Methodology was used for the development of the Performance Management System and the Perspectives will be indicated as:

- 5.1 Community
- 5.2 Financial
- 5.3 Institutional Processes
- 5.4 Learning and Growth

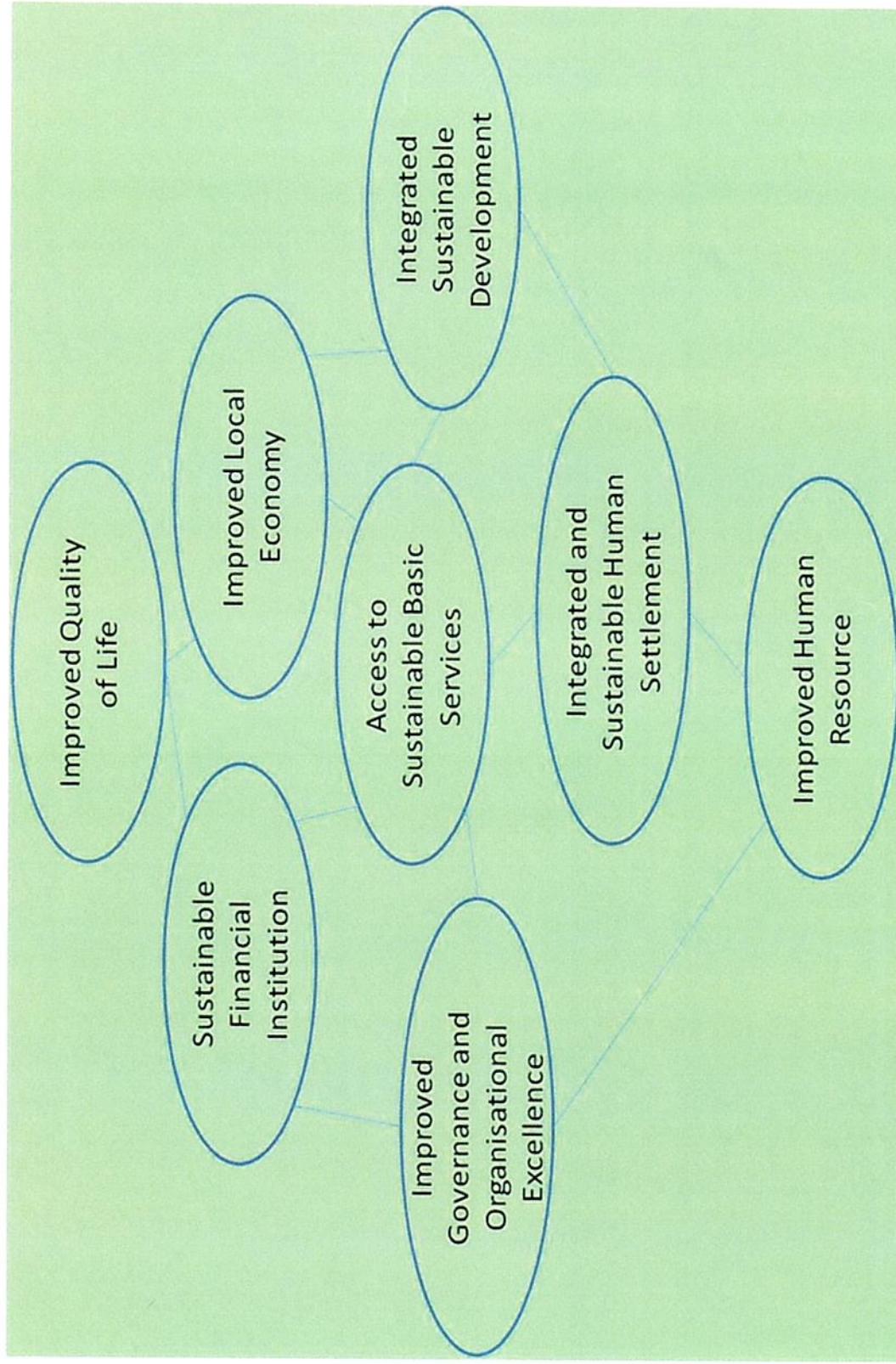
### 6. Strategic Objectives

The Key Performance Indicators are devised according to the IDP  
Institutional Outcomes to be achieved as depicted on the next page

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***"To be the leading municipality in the delivery of quality services for the promotion for socio economic development"***



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## **STRATEGIC VISION**

To be the leading municipality in the delivery of quality services for the promotion for socio economic development

## **STRATEGIC MISSION**

To ensure an effective, efficient and economically viable municipality through:

- Provision of accountable, transparent and consultative government • Promotion of local economic development and poverty alleviation
- Strengthening cooperative governance • Provision of sustainable and affordable services • Ensuring a safe and healthy environment

## **JOB PURPOSE**

### **Position Goal**

To become an employer of choice where best human capital can be attracted for customer orientated developmental local government; where innovative systems, processes, quality services and sound governance are practiced

### **Position Purpose**

To lead and direct the Directorate in Project Management Unit, Roads & Storm Water , Electricity and water, administrative and management of the directorates for economic, efficient, effective and customer orientated services. To ensure that Council, Councillors and Ward Committees are supported in an effective and efficient manner

**The Director Corporate Services is accountable and responsible for amongst others:**

- Ø The management of the Municipality's administration in accordance with Municipal legislation and other legislation applicable to the Municipality, including management, discipline and development of staff
- Ø The administration and promulgation of the Municipality's by-laws and other legislation, including the implementation of National and Provincial directives, policies and legislation
- Ø Rendering of swift and accurate administrative services with internal customer orientation
- Ø The effective management and coordination of council
- Ø The rendering of effective and efficient Information Communication Technology services to the municipal officials

KPA 1 MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT													
KEY PERFORMANCE INDICATORS													
OUTCOME NINE (OUTPUT 1: IMPLEMENT A DIFFERENTIATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT, OUTPUT 4: ACTIONS SUPPORTIVE OF THE HUMAN SETTLEMENT OUTCOMES)													
Vote Nr	Municipal Programmes	Measurable Objectives	Key Performance measures/Performance Indicator	KPI Unit of measure	Baseline / Status	Annual Target (30/06/2020)	Budget 2020/21	1st Quarter (1 Jul-30 Sept 2020)	2nd Quarter (1 Oct -31 Dec 2020)	3rd Quarter (1 Jan 31 Mar 2021)	4th Quarter (Apr- 3 Jun 2021)	Responsible Person	Evidence requires
Strategic Objective	Human Resource Management	To approve leave days within 3 days of application during the financial year	Leave forms approved within 3 days of application	New Incacator	New	100% Operational	100%	100%	100%	100%	100%	Approved leave forms	
Improved Governance and Organisational Excellence	Performance management	To review Monthly performance by the department within the financial year	# of Departmental review meetings held per financial year	Number	12	12	Operational	3	3	3	3	Director TECH	Agenda, Minutes & Attendance register
Improved Governance and Organisational Excellence	Performance management	To review Monthly performance by the Portfolio Committee within the financial year	# of Portfolio quarterly review meetings held per financial year	Number	12	4	Operational	1	1	1	1	Director TECH	Agenda, Minutes & Attendance register
Improved Governance and Organisational Excellence	OHS	To Manage and implement Occupational Health & Safety recommendations within the financial year	% of OHS committee resolutions implemented within a financial year	New Indicator	100%	100%	Operational	100%	100%	100%	100%	Director TECH	Implementation resolution register
Improved Human Resources	PMS	To Compile quarterly performance reports within 7 days in the new quarter	Date	New Indicator	Submission of performance information within 7 days in the new quarter		Submission of Performance information to PMS within 7 days of receipt	Submission of Performance information to PMS within 7 days of receipt	Submission of Performance information to PMS within 7 days of receipt	Submission of Performance information to PMS within 7 days of receipt	Submission of Performance information to PMS within 7 days of receipt	Director TECH	Dated proof of submission
Improved Governance and Organisational Excellence	PMS	To ensure Approval of the 2019/20 Annual Report by 30 January		New Indicator	2020/11/30	Operational	n/a	n/a	n/a	n/a	n/a	Director TECH	Dated proof of submission to PMS
Improved Governance and Organisational Excellence													

	PMS	To ensure approval of the Mid-Year report by 25 January	Submission of departmental information on Mid Year report to PMS by the 08th of January	New Indicator	2021/01/08	Operational	n/a	n/a	2021/01/08	n/a	Director TECH	Dated proof of submission PMS
Improved Governance and Organisational Excellence	PMS	To ensure that S57 Managers sign the performance agreements within 30 days after adoption of the final capstone	To Sign Performance Agreements by Senior Managers within 30 days of appointment	N/A	Performance Agreements signed by Senior Managers within 30 days after the adoption	Operational	Performance Agreements signed by Senior Managers within 30 days after the adoption	N/A	N/A	N/A	Director TECH	Signed Performance Agreements for Sec 57 Managers
Improved Governance and Organisational Excellence	PMS	To ensure quarterly assessments for S57 Managers is conducted within 30 days after the end of the quarter.	# of individual performance assessments conducted for 2019/20 Mid year Individual assessment for Sec 57 Managers	New Indicator	1 Individual performance assessments for 2019/20 financial year by 30 June 2021	Operational	1 Individual performance assessments for 2019/20 financial year by 30 June 2021	N/A	1	N/A	Director TECH	Performance Assessments report
Improved Governance and Organisational Excellence	PMS	To ensure quarterly assessments for S57 Managers is conducted within 30 days after the end of the quarter.	# of individual performance assessments conducted for 2019/20 Mid year Individual assessment for Sec 57 Managers	New Indicator	1 Individual performance assessments for 2019/20 financial year by 30 June 2021	Operational	1 Individual performance assessments for 2019/20 financial year by 30 June 2021	N/A	Individual performance conducted for Sec 57 Managers	N/A	Director TECH	Individual performance conducted for Sec 57 Managers
Improved Governance and Organisational Excellence	Audit	To attain Clean Audit by ensuring compliance to all governance; financial management and reporting requirements by	% in AG queries resolved (2018/19) by 30 June 2021	100% Audit queries addressed	65% AG queries resolved	Operational	65% AG queries resolved	N/A	100% AG issues resolved	100% AG issues resolved	Director TECH	resolved and audited AG issues and POE's submitted
Improved Governance and Organisational Excellence	Internal Audit	To monitor implementation of internal audit action plan within a financial year	% of internal audit findings resolved (# of Internal Audit issues resolved / # of issues raised) by 30 June 2021	70% Internal Audit findings resolved	100% internal audit findings resolved	Operational	100% internal audit findings resolved	50% internal audit findings resolved	75% internal audit findings resolved	100% internal audit findings resolved	Director TECH	Proof of Internal Audit findings resolved
Improved Governance and Organisational Excellence	Risk management	To ensure effective implementation of risk mitigations actions 30 June	% of Risk issues resolved (# Risk issues implemented / resolved / # of risks identified) by 30 June 2021	67% of risk issues resolved	25% Risk issues resolved	Operational	67% of risk issues resolved	50% Risk issues resolved	75% Risk issues resolved	100% Risk issues resolved	Director TECH	Resolved Risk issues and POE submitted

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Vote Strategic Objective Nr	Municipal Programm e	Measurable Objectives	Performance Indicator title	KPI Unit of measure	Baseline / Status	Annual Target (30/06/2021)	Budget 2020/21	1st Quarter (1 Jul-30 Sept 2020)	2nd Quarter (Oct -31 Dec 2020)	3rd Quarter (1 Jan-31 Mar 2021)	4th Quarter (1 Apr- 30 Jun 2021)	Responsible Person	Evidence requires
<b>KPA 2 : BASIC SERVICE DELIVERY INDICATORS</b>													
Access to Sustainable Basic Services	Electricity	To ensure provision of electricity services	# of HH with access to electricity	Number	57 013 HH accessed electricity	57 013	Operational	N/A	N/A	N/A	N/A	Director TECH	Electricity/ Finance reports
Head Access to Office	Infrastructure	To monitor the development and MIG implementation plan within a financial year	Development of MIG implementation plan	Date	30-Jul-19	Approved MIG Implementation Plan by 30 July 2020	Approved MIG Implementation Plan by 30 July 2020	N/A	Approved MIG Implementation Plan	N/A	N/A	Director TECH	Approved MIG Implementation Plan Council Resolution
<b>OUTPUT 2: IMPROVING ACCESS TO BASIC SERVICES, OUTPUT 3: IMPLEMENTATION OF THE COMMUNITY WORKS PROGRAMME</b>													
Improved Governance and Organisational Excellence	Public Participation	To promote accountability within the municipality	% of complaints resolved	Percentage	100% of complaints resolved( # of complaints received / # of complaints attended )	100% of complaints resolved( # of complaints received / # of complaints attended )	Operation al	100%	100%	100%	100%	Director TECH	Updated Complaints Management Register



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Vote Nr	Strategic Objective	Municipal Programme	Measurable Objectives	Performance Indicator title	KPI Unit of measure	Baseline / Status	Annual Target (30/06/2021)	Budget 2020/21	OUTPUT 6: ADMINISTRATIVE AND FINANCIAL CAPABILITY			Responsible Person									
									1st Quarter (30 Sept 2020)	2nd Quarter (1 Oct - 31 Dec 2020)	3rd Quarter (1 Jan - 31 Mar 2021)										
<b>KPI 4 MUNICIPAL FINANCIAL VIABILITY</b>																					
<b>KEY PERFORMANCE INDICATORS</b>																					
Sustainable Financial Institution	MIG	To effectively manage the financial affairs of the municipality within the financial year	% of PMU Management budget spent as approved by Council within the financial year	Percentage (Budget spent/Budget end)	100%	100% R 2 861 450	PMU Management Budget spent	Capital Budget spent	15% R 429 217,50	35% PMU Management Budget spent	100% R 2 003 015,00 PMU Management Budget spent	Director TECH									
Sustainable Financial Institution	Expenditure Management	To effectively manage the financial affairs of the municipality within the financial year	% capital budget spent as approved by Council within the financial year	Percentage	100%	100% R 49 294 401	Capital Budget spent	Capital Budget spent	15% R 7 394 160,16	35% R 17 253 040,40 Capital Budget spent	75% R 34 506 080,70 Capital Budget spent	Director TECH									
Sustainable Financial Institution	Expenditure Management	To effectively manage the financial affairs of the municipality within the financial year	% Operational and maintenance budget spent as approved by Council within the financial year	Percentage	New	100% R 402 534 443,36	Operational Budget spent	Operational Capital Budget spent	15% R 60 380 166,50	35% R 140 887 055,18 Capital Budget spent	75% R 281 774 110,35 Capital Budget spent	Director TECH									
Sustainable Financial Institution	Expenditure Management	To effectively manage the financial affairs of the municipality within the financial year	% MIG budget spent as approved by Council within the financial year	Percentage	100%	100% R 57 229 000,00 MIG expenditure	MIG expenditure	Capital	15% R 8 584 356,00 MIG expenditure	35% R 20 030 150,00 MIG expenditure	70% R 40 060 300,00 MIG expenditure	Director TECH									
Sustainable Financial Institution	Expenditure Management	To effectively manage the financial affairs of the municipality within the financial year	% INEP Budget spent as approved by Council within financial year	Percentage	0%	100% R 10 000 000,00 INEP expenditure	INEP expenditure	Capital	15% R 1 500 000,00 INEP expenditure	35% R 3 500 000,00 INEP expenditure	70% R 7 000 000,00 INEP expenditure	Director TECH									
Sustainable Financial Institution	Expenditure Management	To effectively manage the financial affairs of the municipality within the financial year	% EPWP budget spent as approved by Council within the financial year	Percentage	100%	100% R 2 125 288,63 EPWP expenditure	EPWP expenditure	Operational	15% R 318 793,29 EPWP expenditure	35% R 743 854,02 EPWP expenditure	70% R 1 487 660,04 EPWP expenditure	Director TECH									
Sustainable Financial Institution	Expenditure Management	To Manage overtime within the financial year	% of overtime funds spent not budgeted for	N/A	N/A	N/A	Operational	Operational	0%	0%	0%	Director TECH									



Vote Nr	Strategic Objective	Programme	Measurable Objectives	Performance Indicator title	KPI Unit of measure	Baseline	Annual Target (30/06/2021)	Budget 2020/21	1st Quarter (1 Jul-30 Sept 2020)	2nd Quarter (1 Oct -31 Dec 2020)	3rd Quarter (1 Jan 31 Mar 2021)	4th Quarter (Apr -30 Jun 2021)	Responsible Person	Evidence required	
<b>KPA 5 : GOOD GOVERNANCE AND PUBLIC PARTICIPATION</b>															
<b>OUTCOME 9 (OUTPUT 5: DEEPEN DEMOCRACY THROUGH A REFINED WARD COMMITTEE MODEL, OUTPUT 6: ADMINISTRATIVE AND FINANCIAL CAPABILITY)</b>															
	Council	To ensure functionality of Council Committee within the financial year.	# of Council Meetings held within the financial year	Number	12 Council meetings attended	4	Operational	1	1	1	1	1	1	Director TECH	Agenda, Minutes & Attendance register
	Council	To ensure functionality of EXCO committee Within the financial year.	# of EXCO meetings held within the financial year	Number	12 EXCO meetings attended	4	Operational	1	1	1	1	1	1	Director TECH	Agenda, Minutes & Attendance register
	Human Resource management	To ensure functionality of Council within the financial year.	# of LLF meetings held within the financial year	Number	13 LLF meetings attended	12	Operational	3	3	3	3	3	3	Director TECH	Agenda, Minutes & Attendance register
	Labour Relations	To ensure functionality of Municipality within the financial year	% in implementation of LLF resolutions within the financial year.	Percentage	100% # of resolutions taken/ # of resolutions implemented).	100%	Operational	100%	100%	100%	100%	100%	100%	Director TECH	Updated Resolutions register
	Public Participation	To ensure public involvement in the IDP review	# of IDP/Budget/PMS REP Forum meetings held within the financial year	Number	5 IDP/Budget/PMS REP Forum meetings attended	5	Operational	1	1	1	1	1	2	Director TECH	Agenda & Attendance register
	Public Participation	To ensure public involvement in the IDP review	# of IDP/Budget/PMS Steering Committee meetings within the financial year	Number	5 IDP/Budget/PMS Steering Committee meetings attended	5	Operational	1	1	1	1	1	2	Director TECH	Agenda & Attendance register
	Public Participation	To ensure public involvement in Mayoral Imbizo's feedback meetings within a financial year	# of quarterly Community feedback meetings held within a financial year	Number	4 Majoral Imbizo attended	4	Operational	1	1	1	1	1	1	Director TECH	Agenda & Minutes & Attendance register
	Committees	To ensure functionality of Audit committee Within a financial year	# of Audit Committee meetings held within a financial year	Number (Accumulative)	6 Audit Committee meetings attended	4	Operational	1	1	1	1	1	1	Director TECH	Attendance register
	Risk	To ensure functionality of Risk committee within the financial year.	# of Risk Committee meetings attended per financial year	Number	2 Risk Committee meetings attended	3	Operational	1 Risk Committee meeting attended per quarter	Director TECH	Committee meeting attended per quarter					
	Committees	To ensure functionality of Audit committee Within a financial year	% of Audit and Performance Audit Committees resolutions implemented within the financial year	Percentage	New 100% of Audit and Performance Audit Committees resolutions implemented	New 100%	Operational	100%	100%	100%	100%	100%	100%	Director TECH	Audit Committee resolutions register

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**2020/21 WARD INFORMATION FOR EXPENDITURE AND SERVICE DELIVERY / CAPITAL WORKS PLAN SUMMARY OF CAPITAL PROJECTS FOR THE YEAR**

BASIC SERVICE DELIVERY										
Region/ Ward	Strategic Objective	Programme	Project description	Project Name	Start Date	Completion date	Project Owner	Source of funding	Original Budget	Evidence required
5	Access to Sustainable Basic Services	Community Halls & Facilities	To construct a community hall at Ward 5 by 30 June 2021 (Multi year)	Construction of Ward 5 Community Hall (Construction)	2020/07/01	2021/06/30	Director Tech	GLM	5 450 000	Construction at 15% physical progress
5	Access to Sustainable Basic Services	Community & social Services/Ceme nties	To construct Ga-Kgpane new cemetery earthworks by 30 June 2021	Construction of Ga-Kgpane new cemetery earthworks	2020/07/01	2021/06/30	Director Tech	GLM	400 000	Tender Advertisement
27	Access to Sustainable Basic Services	Sports & Recreation	To complete construction of Sports Complex in Mamanyowa by 30 June 2021	Construction of Mamanyowa Sports Complex	2020/07/01	2021/06/30	Director Tech	GLM	500 000	Develop Specifications and submit to SCM
16	Access to Sustainable Basic Services	Sports & Recreation	To complete construction of Sports Complex in Rotterdam by 30 June 2021	Construction of Rotterdam Sports Complex	2020/07/01	2021/06/30	Director Tech	GLM	1 800 000	Construction at 99% Physical progress and snaglist
All wards	Access to Sustainable Basic Services	Stormwater waste management	To construct Low Level Bridges by 30 June 2021	Construction of Low Level Bridges	2020/07/01	2021/06/30	Director Tech	GLM	1 600 000	Develop Specification and Submit to SCM
Ward 3	Access to Sustainable Basic Services	Stormwater waste management	To construct Melodring Stormwater Canal by 30 June 2021	Construction Melodring Stormwater Canal	2020/07/01	2021/06/30	Director Tech	GLM	400 000	Develop Specification and Submit to SCM
Head Office	Access to Sustainable Basic Services	Roads	To purchase Ton Quarter Canopy Truck (Roads & Storm) by 30 June 2021	Supply & delivery of Ton Quarter Canopy Truck (Roads & Storm)	2020/07/01	2021/06/30	Director Tech	GLM	731 063	Develop Specification and Submit to SCM
Head Office	Access to Sustainable Basic Services	Roads	To purchase 1* Tipper truck 6m3 (Belview, Senwamokope & Mokwakwaila Clusters) by 30 June 2021	Supply & delivery of 1* Tipper trucks 6m3 (Belview, Senwamokope & Mokwakwaila Clusters)	2020/07/01	2021/06/30	Director Tech	GLM	1 800 000	Develop Specification and Submit to SCM
Head Office	Access to Sustainable Basic Services	Roads	To purchase 2* Water Tankers (Belview & Senwamokope Clusters) by 30 June 2021	Supply & delivery of 3* Water Tankers (Belview, Senwamokope & Mokwakwaila Clusters)	2020/07/01	2021/06/30	Director Tech	GLM	2 400 000	Develop Specification and Submit to SCM
Head Office	Access to Sustainable Basic Services	Roads	To purchase 1* TLB (Belview & Senwamokope Clusters) by 30 June 2021	Supply & delivery of 1* TLB (Belview & Senwamokope Clusters)	2020/07/01	2021/06/30	Director Tech	GLM	1 400 000	Develop Specification and Submit to SCM
Head Office	Access to Sustainable Basic Services	Roads	To purchase 1* Grader (Mokwakwaila Clusters) by 30 June 2021	Supply & delivery of 1* Grader (Mokwakwaila Cluster)	2020/07/01	2021/06/30	Director Tech	GLM	3 000 000	Develop Specification and Submit to SCM

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All Ward	Access to Sustainable Basic Services	Roads	To purchase Mechanical Broom Machinery (Street sweeping) by 30 June 2021	Supply & delivery of Mechanical Broom Machinery (Street sweeping)	2020/07/01	2021/06/30	Director Tech	GLM	50 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Mechanical Broom Machinery (Street sweeping) purchased & delivered	Delivery note/GRN and Payment Certificates
Head Office	Access to Sustainable Basic Services	Roads	To purchase Workshop Bakkie (4x4) by 30 June 2021	Supply & delivery of Workshop Bakkie (4x4)	2020/07/01	2021/06/30	Director Tech	GLM	450 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Supply & delivery of Workshop Bakkie (4x4) purchased & delivered	Delivery note/GRN and Payment Certificates
03 & 04	Access to Sustainable Basic Services	Roads	To rehabilitate Modjadiskloof Uitsig streets -by 30 June 2021	Rehabilitation of Modjadiskloof Uitsig streets -Phase 2	2020/07/01	2021/06/30	Director Tech	GLM	3 163 000	Construction at 80% physical progress	Construction at 90% physical progress	Practical completion	Project Completion	Progress report/Practical completion certificate/Completion Certificate
1	Access to Sustainable Basic Services	Roads	To Construct Makhatukwe Streets paving by 30 June 2021 [Planning]	Construction of Makhatukwe street paving	2020/07/01	2021/06/30	Director Tech	GLM	3 000 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Approved design report	Design report Approval letter
6	Access to Sustainable Basic Services	Roads	To Construct Molwasele paving Cemetery by 30 June 2021 [Multi-year]	Construction of Molwasele Cemetery paving	2020/07/01	2021/06/30	Director Tech	GLM	6 633 937	Construction at 35% physical progress	Construction at 50% physical progress	Construction at 65% physical progress	Construction at 75% physical progress	Progress report/Practical completion certificate/Completion Certificate
12	Access to Sustainable Basic Services	Roads	To construct Iteleng Sekgoese street paving(multi-year)by 30 June 2021	Construction of Iteleng Sekgoese street paving	2020/07/01	2021/06/30	Director Tech	GLM	3 840 000	Construction at 80% physical progress	Construction at 90% physical progress	Practical completion/project completion	N/A	Progress report/Practical completion certificate/Completion Certificate
14	Access to Sustainable Basic Services	Roads	To construct Lemondokop street paving Phase-01 by 30 June 2021	Construction of Lemondokop street paving	2020/07/01	2021/06/30	Director Tech	GLM	7 500 000	Practical completion	Project completion	N/A	N/A	Practical Completion Certificate/Completion certificate
15	Access to Sustainable Basic Services	Roads	Planning & designs of Raphahelo street paving by 30 June 2021	Planning & designs of Raphahelo street paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter	Scoping report/preliminary design report approval letter
4	Access to Sustainable Basic Services	Roads	Planning & designs of Mapana street paving by 30 June 2021	Planning & designs of Mapana street paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter	Scoping report/preliminary design report approval letter
6	Access to Sustainable Basic Services	Roads	Planning & designs of Khetethone street paving by 30 June 2021	Planning & designs of Khetethone street paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter	Scoping report/preliminary design report approval letter
13	Access to Sustainable Basic Services	Roads	Planning & designs of Ward 13 (Serwanaokope) streets paving by 30 June 2021	Planning & designs of Ward 13 (Serwanaokope) street paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter	Scoping report/preliminary design report approval letter
15	Access to Sustainable Basic Services	Roads	Planning & designs of Ward 15 (Phase 2) streets paving by 30 June 2021	Planning & designs of Ward 15 (Phase 2) streets paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter	Scoping report/preliminary design report approval letter
23	Access to Sustainable Basic Services	Roads	Planning & designs of Maupa street paving by 30 June 2021	Planning & designs of Maupa street paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report	Scoping report/preliminary design report approval letter
29	Access to Sustainable Basic Services	Roads	Planning & designs of Sekgopo Ramoedi-Matlon street paving by 30 June 2021	Planning & designs of Sekgopo Ramoedi-Matlon street paving	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report	Scoping report/preliminary design report approval letter

29	Access to Sustainable Basic Services	Roads	Planning & designs of Mokgoba street paving by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter
16 & 18	Access to Sustainable Basic Services	Roads	Planning & designs of Sephukhubje street paving by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	550 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Preliminary design report approval letter
2	Access to Sustainable Basic Services	Roads	Planning & designs of Motšinoni street paving by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter
21	Access to Sustainable Basic Services	Roads	Planning & designs of Ramaroka street paving by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	150 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Scoping report/preliminary design report approval letter
All Wards	Traffic & Licensing		To resurface Modjadiskloof DLTC by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	1 600 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider and Project Commencement	Construction
Head Access to Office	Traffic & Licensing		To purchase Traffic Blue Light 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	60 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Traffic Blue Light purchased
Head Access to Office	Sustainable Basic Services		To purchase 3* Breathalyzers by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	50 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Proof of Purchase/GRN
Head Access to Office	Sustainable Basic Services	Electricity	To purchase Guard room Modjadiskloof DLTC by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	20 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	3* Breathalyzers purchased
Head Access to Office	Sustainable Basic Services	Electricity	To purchase Security door for Modjadiskloof RA by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	20 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Guard room Modjadiskloof DLTC
Head Access to Office	Sustainable Basic Services	Electricity	To purchase 100 kVA pole transformer by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	110 000	Develop Specification and Submit to SCM	Tender Advertisement	Appointment of service provider	Security door for Modjadiskloof RA purchased
29	Access to Sustainable Basic Services	Electricity	To refurbish LV network by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	600 000	Develop Specifications and submit to SCM	Tender Advertisement	Service provider appointed and project commencement	100 kVA pole transformer purchased
29	Access to Sustainable Basic Services	Electricity	Refurbishment of HV Cable Network-Ringfeed by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	400 000	Develop Specifications and submit to SCM	Tender Advertisement	Service provider appointed and project commencement	Project completion
19,20,21	Access to Sustainable Basic Services	Electricity	Erection of Electricity Household Connections in various villages by 30 June 2021	2020/07/01	2021/06/30	Director Tech	GLM	7 000 000	Develop specifications and submit to SCM	Tender Advert	Service provider appointed	Completion certificate
4	Access to Sustainable Basic Services	Electricity	To complete construction of Kgapane Stadium Ph3 by 30 June 2021 (multi-year)	2020/07/01	2021/06/30	Director Tech	GLM	6 876 663	Construction at 89% physical progress	Construction at 92% physical progress	Project commencement	Practical completion certificate
12	Access to Sustainable Basic Services	Sports & Recreation	Construction of sport complex in Thakgalane Sports Complex Ph3 by 30 June 2021 (multi-year)	2020/07/01	2021/06/30	Director Tech	GLM	10 700 000	Construction at 15% physical progress	Construction at 40% physical progress	Progress report/Practical completion certificate	Practical completion Completion certificate

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01, 06 & 07	Sports & Recreation	To complete construction of Sport Complex in Madumeleng/ Shotorng(multi-year) Ph 2 by 30 June 2021	Construction of Madumeleng/shotorng Sports Complex Ph2	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	13 623 963	Construction at 40% physical progress	Construction at 80% physical progress	Practical completion/Project Completion	Progress report/Practical completion certificate/Completion certificate
26	Roads	To Complete construction of streets paving in Jokong (Multi year) /Phase 02 & Phase 03 by 30 June 2021	Construction of Jokong Street Paving (Multi-year)	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	9 200 000	Completion of Phase 2 and Commencement of Phase 3	Construction at 35% physical progress for Phase 3	Practical completion or project completion for Phase 3	Completion certificate/Practical completion certificate/Progress
10	Roads & Stormwater	To designs Ramodumo Street Paving by 30 June 2020	Designs & planning of Ramodumo Street Paving	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	300 000	Develop Specifications and submit to SCM	Tender advertisement	Appointment of the Service provider	Scoping report/preliminary design report approval letter
4	Roads	To construct a street in Manningburg (Multi Year) by 30 June 2021	Construction of Manningburg street paving( Construction)- Multi-year	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	3 261 919	Construction at 75% physical progress	Practical Completion	Project completion	Progress report/practical completion certificate/Completion Certificate
10	Roads & Stormwater	To Construct Rampope access bridge by 30 June 2021	Construction of Rampope access bridge	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	7 000 000	Develop Specifications and submit to SCM, tender advertisement for engineers	Appointment of contractors, project commencement and construction at 40% physical progress	Appointment of contractor, project commencement and construction at 40% physical progress	Tender advert(s)/Appointment letter(s)/Practical completion certificate/Completion certificate
1	Roads	To Construct Rasewana and Lenokwe streets Phase 2 by 30 June 2021	Construction of Rasewana and Lenokwe Streets paving (Phase 2)	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	1 905 006	Construction at 20% physical progress	Construction at 60% physical progress	Practical completion	Progress report/practical completion certificate/Completion Certificate
10	Roads & Stormwater	To designs Tshabela Matswale Street Paving by 30 June 2021	Designs & planning of Tshabela Matswale Street	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	300 000	Develop Specifications and submit to SCM	Tender advertisement	Appointment of the Service provider	Scoping report/preliminary design report approval letter
10	Roads & Stormwater	To designs Abel Street Paving by 30 June 2021	Designs & planning of Abel Street Paving	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	300 000	Develop Specifications and submit to SCM	Tender advertisement	Appointment of the Service provider	Scoping report/preliminary design report approval letter
10	Roads & Stormwater	To designs Malenjaja Street Paving by 30 June 2021	Designs & planning of Malenjaja Street Paving	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	300 000	Develop Specifications and submit to SCM	Tender advertisement	Appointment of the Service provider	Scoping report/preliminary design report approval letter
10	Roads & Stormwater	To designs Mamokgadi Street Paving by 30 June 2021	Designs & planning of Mamokgadi Street Paving	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	300 000	Develop Specifications and submit to SCM	Tender advertisement	Appointment of the Service provider	Scoping report/preliminary design report approval letter
10	Roads & Stormwater	To designs Mohlabaneng Street Paving by 30 June 2021	Designs & planning of Mohlabaneng Street Paving	2020/07/01	2021/06/30	Director Tech	<b>MIG</b>	300 000	Develop Specifications and submit to SCM	Tender advertisement	Appointment of the Service provider	Scoping report/preliminary design report approval letter

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Competencies		Definitions	Weighting
Strategic Capability and Leadership		Must be able to provide vision, set the direction for the municipality and inspire others in order to deliver on the municipality's mandate	10%
Programme and Project Management		Must be able to plan, manage, monitor and evaluate specific activities in order to ensure that policies are implemented and that Local Government objectives are achieved	10%
Financial Management		Must be able to know, understand and comply with the Municipal Finance Management Act No 56 of 2003.	10%
Change Management		Must be able to initiate and support municipal transformation and change in order to successfully implement new initiatives and deliver on service delivery commitments	5%
Knowledge Management		Must be able to promote the generation and sharing of knowledge and learning in order to enhance the collective knowledge of the municipality	5%
Service Delivery Innovation		Must be able to explore and implement new ways of delivering services that contribute to the improvement of municipal processes in order to achieve municipal goals	10,0%
Problem Solving and Analysis		Must be able to systematically identify, analyse and resolve existing and anticipated problems in order to reach optimum solutions in a timely manner	10%
People and Diversity Management		Must be able to manage and encourage people, optimise their outputs and effectively manage relationships in order to achieve the municipality's goals	10%
Client Orientation and Customer Focus		Must be willing and able to deliver services effectively in order to put the spirit of customer service (Batho Pele) into practice	10,0%
Communication		Must be able to exchange information and ideas in a clear and concise manner appropriate for the audience in order to explain, persuade, convince and influence others to achieve the desired outcomes	10%
Accountability and Ethical Conduct		Must be able to display and build the highest standard of ethical and moral conduct in order to promote confidence and trust in the municipality	10%
<b>Section Total:</b>			100%

\* These Competencies are dependent on final promulgation of the Guidelines in terms of the Regulations

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K: 2-5

Summary Scorecard			
Key Performance Areas	Position Outcomes/Outputs	Assess	Weighting
Municipal Institutional Development and Transformation		100	
Basic Service Delivery		80	
Local Economic Development		5	
Municipal Financial Viability and Management		0	
Good Governance and Public Participation		10	
Competencies		5	
Strategic Capability and Leadership		100	
Programme and Project Management		10%	
Financial Management		10%	
Change Management		10%	
Knowledge Management		10%	
Service Delivery Innovation		5%	
Problem Solving and Analysis		5%	
People and Diversity Management		5%	
Client Orientation and Customer Focus		10%	
Communication		10%	
Accountability and Ethical Conduct		10%	
Overall Rating =			

**The assessment of the performance of the Employee will be based on the following**

<b>Outstanding Performance</b>	<b>Performance Significantly Above Expectations</b>	<b>4</b>	<b>3</b>	<b>Fully Effective</b>	<b>2</b>	<b>Not Fully Effective</b>	<b>1</b>	<b>Unacceptable Performance</b>
Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all others throughout the year.	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA as and Performance Plan.	Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.	Performance is below the standard required for the job in key areas. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan.	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan.	The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.		

## Performance Assessment Process

The following steps will be followed to ensure a fully participative and compliant performance assessment process is adhered to.

1. Performance Assessment:
    - 1.1. Formal assessment between employee and employer will take place at least twice a year to measure the performance of the employee against the agreed performance targets for the half yearly and yearly assessments respectively.
    - 1.2. Progress against the targets will be captured in preparation for the assessments.
    - 1.3. Scores of 1-5 will be calculated based upon the progress against targets.
    - 1.4. KPI's and targets are audited and copied to the Performance Plans before assessment date.
    - 1.5. The employer must keep a record of the mid-year assessment and annual assessment meetings.
  2. The employee being assessed will compile a portfolio of evidence confirming the level of performance achieved for a given assessment period and made available to the Panel on request. One independent person may be assigned to act as an Observer.
  3. The process for determining Employee ratings are as follows:
    - 3.1. The employee to motivate for higher ratings where applicable.
    - 3.2. The panel to rate the achievement for the KPI's on a 5 point scale. Decimal places can be used.
    - 3.3. The panel to rate the employee's core competency requirements (CCR) on the 5 point scale. Decimal places can be used.
    - 3.4. The panel scores are averaged to derive at a total score per KPI /CCR. Overall scores are calculated by taking weightings into account where applicable.
    - 3.5. The final KPA's rating will account for 80% of the final assessment total. The CCR's are to account for 20% of the final assessment total.
  4. The five point rating scale referred to in regulation 805 correspond as follows:

Rating:	1	2	3	4	5
% Score:	0.66	67.99	100-132	133-166	167

  5. The assessment rating calculator is used to calculate the overall % score for performance.
  6. The half-year assessment rating can be used in combination with the Annual Performance Assessment to derive at a final Annual rating score.
  7. The performance bonus percentages described in the performance agreement will be calculated on a sliding scale of the all inclusive remuneration package as indicated in table below:
- | % Rating Over Performance | % Bonus |
|---------------------------|---------|
| 130-149%                  | 5-9%    |
| 150% and above            | 10-14%  |
8. The Personal Development Plan (PDP) can be reviewed after the performance assessment had been finalised in case where more clarity has been established on what the essential development needs for the relevant person will be.
  9. The results of the performance assessment will be submitted to the performance audit committee for final approval of the assessment/s.
  10. The performance assessment results of the Municipal Manager will also be submitted to the MEC responsible for Local Government in the relevant Province.

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## Approval of the Personal Performance Plan

The process followed ensures individual alignment to the strategic intent of the institution and give clear direction on what needs to be achieved through a self-directed approach to execute on the objectives, to build sound relationships, to develop human capital and to strengthen the organisation through excellent performance. This plan has derived from intense workshopping to ensure integration, motivation and self-direction. The employer and employee both have responsibilities and accountabilities in getting value from this plan. Neither party can succeed without the support of the other.

### Undertaking of the employer / superior

On behalf of my organisation, I undertake to ensure that a work environment conducive for excellent employee performance is established and maintained. As such, I undertake to lead to the best of my ability, communicate comprehensively, and empower managers and employees. Employees will have access to ongoing learning, will be coached, and will clearly understand what is expected of them. I herewith approve this Performance Plan.

Signed and accepted by the Supervisor on behalf of Council:

DATE:

23-07-2020

### Undertaking of the employee

I herewith confirm that I understand the strategic importance of my position within the broader organisation. I furthermore confirm that I understand the purpose of my position, as well as the criteria on which my performance will be evaluated twice annually. As such, I therefore commit to do my utmost to live up to these expectations and to serve the organisation, my superiors, my colleagues and the community with loyalty, integrity and enthusiasm at all times. I hereby confirm and accept the conditions to this plan.

Signed and accepted by the Employee:

DATE:

23/07/2020

4.1.5